

## **MONITORING**

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## **SMART SECURITY SOLUTIONS**

NAME	ITEM DESCRIPTION	PRICING
ACTIVATION ONLY	Responding to any signals from the alarm system	\$60 + GST
LATE TO CLOSE	Includes "Activation Only" plus a response if the alarm system is not armed at the end of the customers business hours	\$70 + GST
OPEN OUT OF HOURS	Includes "Activation Only" and "Late to Close" plus a response if the alarm system is deactivated after hours	\$80 + GST
PARTITIONS	<ul> <li>Additional areas on the alarm system that are at the same address, and have the same customer.</li> <li>Note: We do not charge you for the system area providing that the system area has no specific inputs connected.</li> <li>An additional area may not incur a partition charge if it meets any of the following criteria:</li> <li>The additional area has a different address than the other area(s), indicating it pertains to a separate building or a different floor within a building. In such cases, a full charge should apply for the additional area, and it should not be eligible for a partition charge.</li> <li>However, there are instances where the different address still represents the same customer at the same address, and the different address is solely used to assist emergency services in reaching the site faster. In these cases, a partition charge may be applied. In these cases, the same contact list on each area would also be required.</li> <li>The additional area is occupied by a different tenant or customer. Each distinct tenancy should be billed at the full rate to accurately reflect the responsibility and usage associated with each area.</li> </ul>	\$5 + GST
HIGH VOLUME DOTL TEMPERATURE ALARMS	If the client generates more than 10 of these alerts per month for two months running.	\$20 + GST
PERMACONN		\$15 + GST
ALARM ACTIVATION CCTV CHECK	An operator can view the camera system during an alarm activation to assist in the customer's decision-making process and reduce guard call outs.	POA
CCTV SYSTEM & CAMERA DOWN ALERTS	We can email you when your camera system is off and or a camera is off line.	POA
VIRTUAL GUARD TOURS	At set or randomised times throughout the night, our operator can check a customer's camera system for suspicious activity.	POA